

NEWS

KUD 2024-04

19.02.2024

Hako



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internal use only!*

Citymaster 400

Checking the cable routing on the rear carriage relay box

Dear Sir or Madam,

The wiring from the vehicle battery to the relay box on the rear of the vehicle must be checked and corrected on all Citymaster 400 models due to suspected chafing.

The reason for this measure is the contact of the cables with the cover of the relay box, which can lead to chafing and damage to the electrical system.

Furthermore, the corresponding cables must be reworked with an additional corrugated tube over the entire length of the cable in order to achieve the best possible protection for the wiring.

This action is limited in time and must be carried out until 12.04.2024.

In the appendix you will find instructions for retrofitting insulation and corresponding instructions for laying the cables.

Order / spare part numbers:

Quantity	Name	PN
1m	Corrugated hose, slotted NW7.5 mm	01161450
0,5m	Corrugated hose, slotted NW10 mm	01271800
individual	Cable ties and small items	

Compensation:

Working hours: 1,0 hour à 50,00 Euro/hour
Travel time: 1,0 hour à 42,00 Euro
Kilometers: 0,35 Euro/km (up to max. 100 km)

Accounting:

Subsidiaries:

Customer Service sends SM04 orders to the subsidiaries. You can view these orders in the Planning Board from now on. Please log off all activities using the specified SM04 orders.

Authorized dealers / Foreign countries:

Authorized dealers will receive an 8-order number as well as a purchase order number. Please take this order number and purchase order number from the attached vehicle list and submit an invoice to Mrs. Yvonne Müller (ymueller@hako.com) according to the above compensation (working time, travel time and kilometers). Invoices without order number and without purchase order number will no longer be accepted.

If you have any questions, please contact Bernd Oeder (boeder@hako.com), phone: +49 4531 806757, André Meier (ameier@hako.com), phone: +49 4531 806776.

Best regards



Bernd Oeder
After Sales Service
Hako GmbH



Andre Meier
After Sales Service
Hako GmbH

Appendix:

- Vehicle list
- Work instructions for wiring CM400